

HMIS@NCCEH System Updates

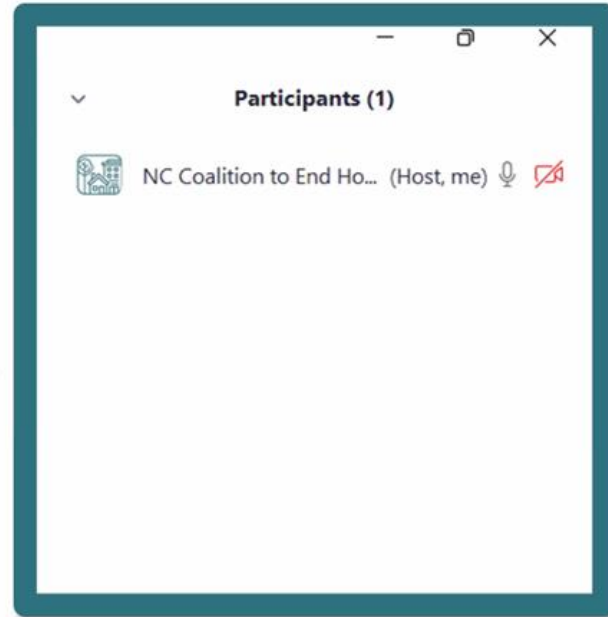
December 2024



**NC COALITION^{to}
end
HOMELESSNESS**

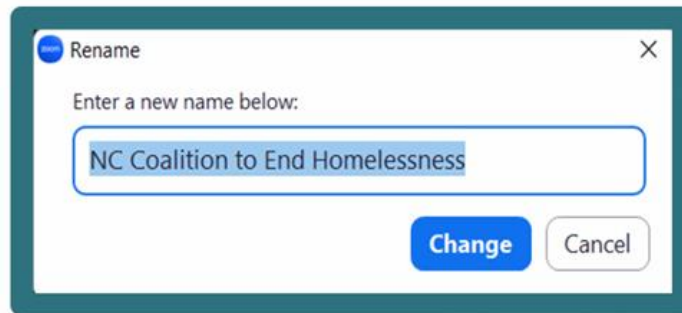
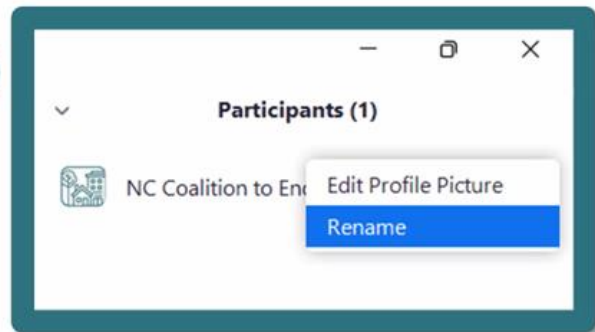
Edit your Zoom Screen Name!

1



*How to change your
screen name:*

2



Agenda

December 2024

System Updates

- Monthly Data Quality Review
- Fall Reporting
- Phase 2 LSA/SPM Report Due
- PIT/HIC Planning

Training and Resources

- Google Sheets is Not Secure
- New LMS Training Course
- New Eva Feature – System Performance
- ZenGuide Knowledge Base Highlight

What's Next?

- December Monthly Training
- Future of HMIS

Questions/Concerns?

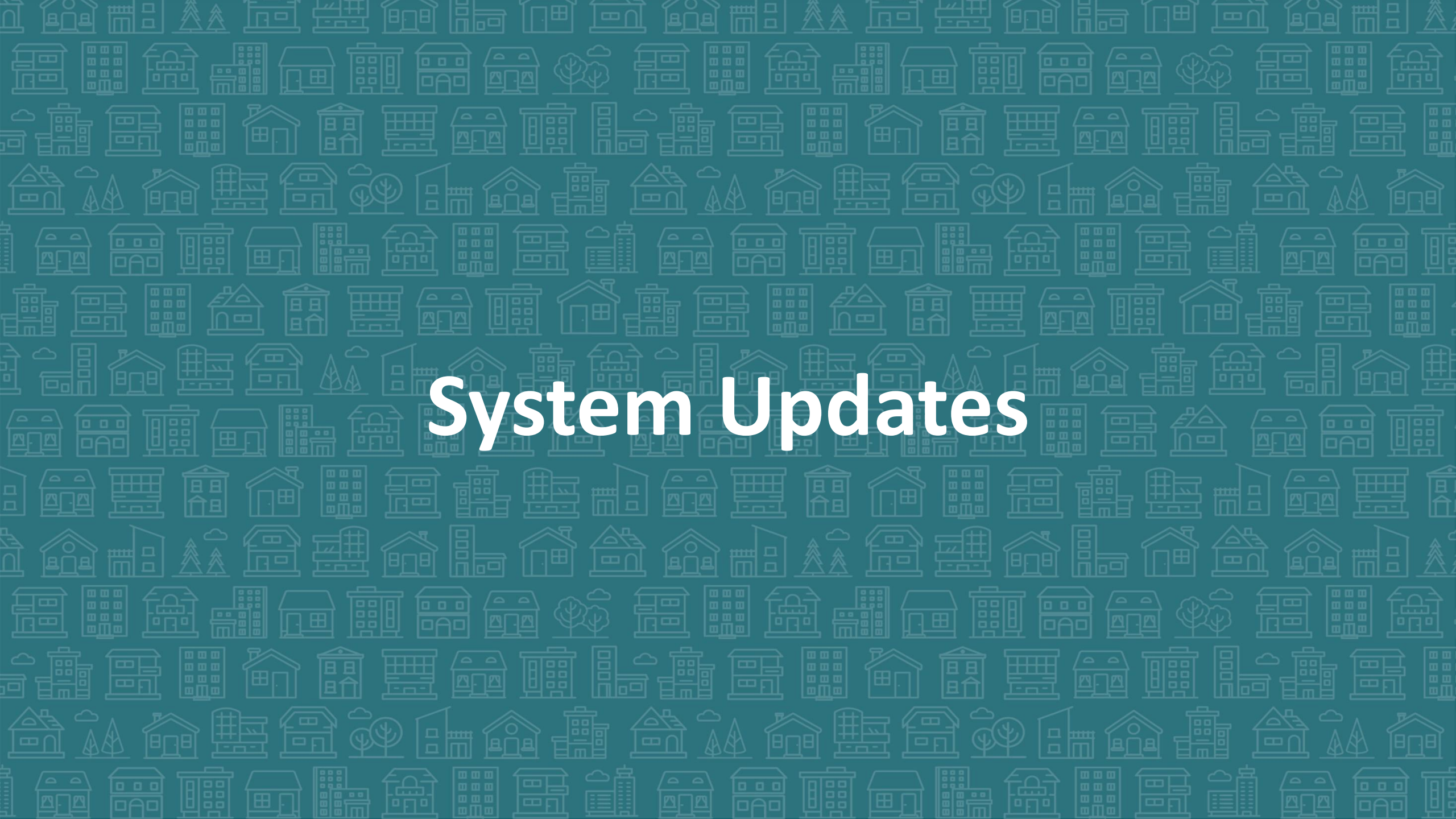


NCCEH

Who was the snow man's favorite relative?

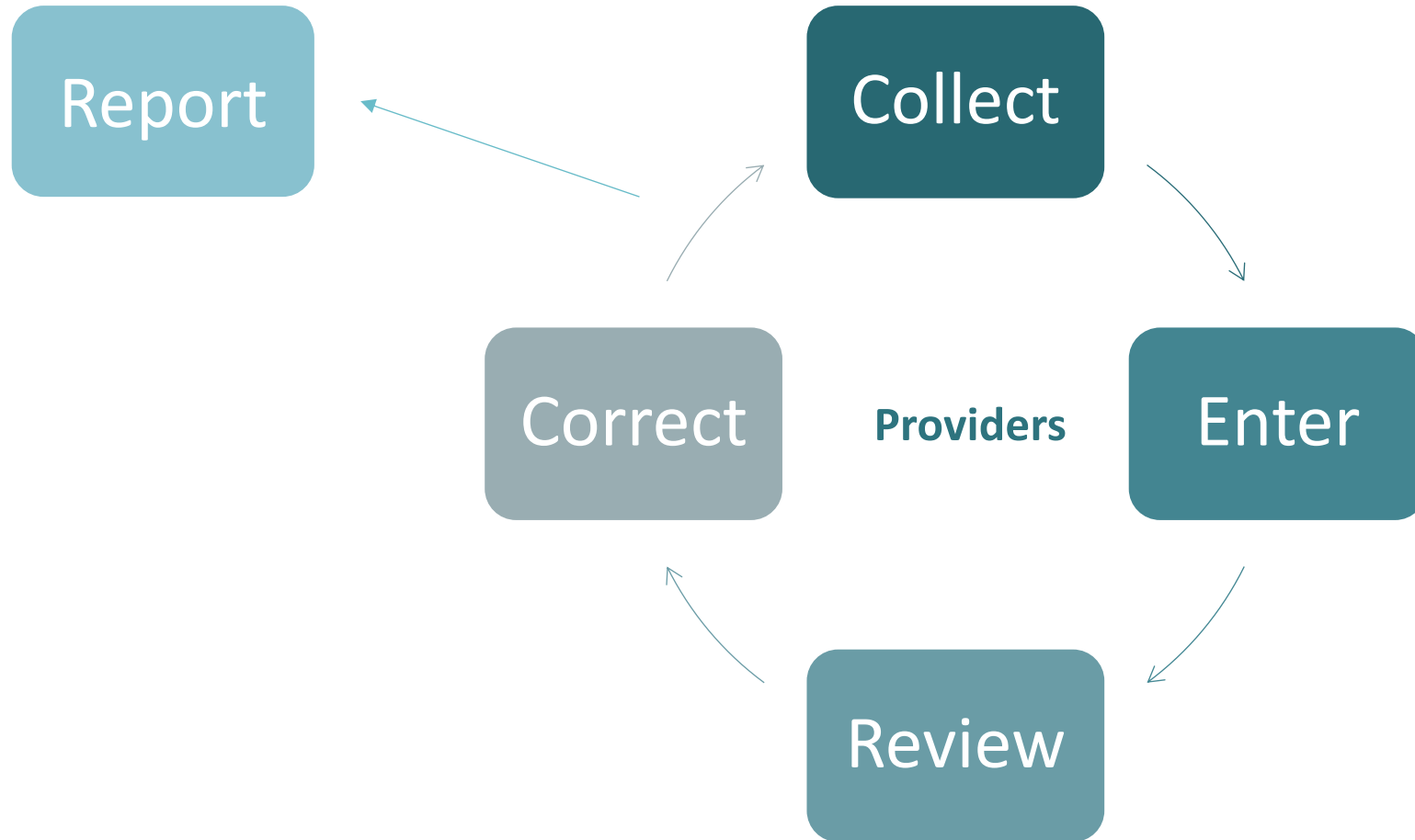
Aunt Arctica



The background of the image is a solid teal color, overlaid with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment blocks, and industrial-style structures, as well as some stylized trees. The pattern is dense and covers the entire background.

System Updates

Data Life-Cycle



Data Quality Review

We will start reporting on Data Quality month by month so you all can visualize your progress in the HMIS system

We are hoping that this will:

- Reassure yourself in your work
- Empower you to keep improving your data
- Stimulate discussion among team members



Data Quality Review – August - October 2024

Positives:

- SSN decreased to 10.5%, almost at the 10% error rate!
- DOB improved by 0.06%
- DV Series improved by 0.06%

Elements that still need work:

- Enrollment CoC decreased slightly, 0.8%
 - NC County of Service improved by 0.12%
 - Relationship to HOH improved by 0.14% (still represents 1,128 clients)
 - Unexited Clients
-
- View the [HMIS@NCCEH Data Quality Benchmarks](#) page for benchmarks by project type
 - Keep running your reports to identify client errors!

Fall Federal Reporting

Fall is a busy season for reporting:

- October - Phase 1 of LSA/SPM Reporting/October A020 Data Quality Monitoring Report **Due October 30th**
- November – Phase 2 of LSA/SPM Reporting **Due November 22nd**
- December – Preparation for PIT/HIC in January 2025

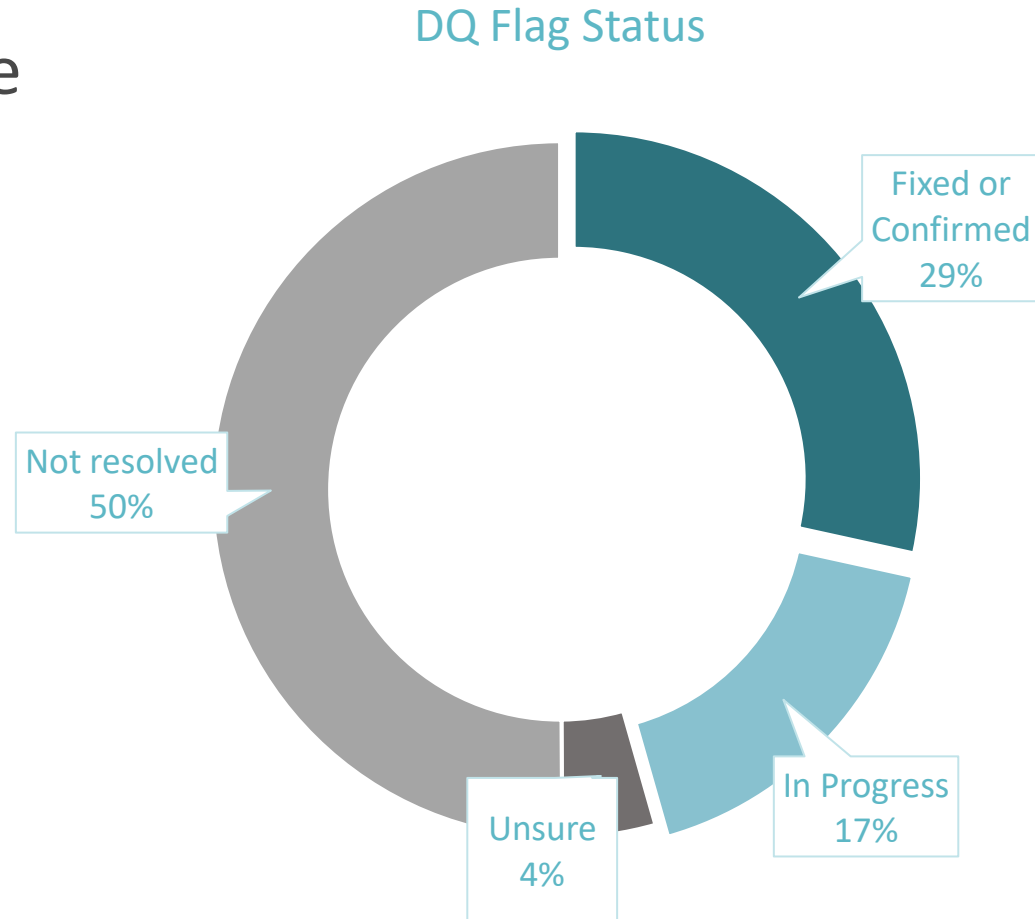
Utilize Data Clean-up Reports!

- [CoC - APR \(Annual Performance Report\)](#)
- [ESG - CAPER \(Consolidated Annual Performance and Evaluation Report\)](#)
- [A020 - Data Quality Monitoring Report](#)

LSA/SPM Reporting

Thank you to the agencies who have submitted the Phase 2 LSA/SPM reports!

Some agencies may have received additional follow-up on *must solve* errors



LSA/SPM Reporting: Common Errors

Common Errors Found:

- Conflicting Income yes/no at Entry/Exit
- Missing Annual Assessments
- Missing Data in Sub Assessments
- Invalid Housing Move-in Date



LSA/SPM Reporting: Avoiding Errors

- APR & CAPER
 - 6b for Rel to Head of Household and Enrollment CoC
 - 6c for Destination, Income, and Annuals
- A020 Data Quality Monitoring Report
 - Fix These First tab for household issues
- EVA
 - High Priority tab for duplicates and household issues
 - Errors tab for conflicts in Sub-Assessments (disability, health insurance, income, non-cash benefits) and Invalid Move-In Dates
- Fill in all sub-assessment questions to get the Check Mark for HUD Verification

Most Recent Annual Assessment	
AA Status	Anniversary Date
-	#####
Missing	6/6/2024
-	-

PIT/HIC Planning

- HMIS reporting is required for *ES, TH, RRH, PSH, and OPH Projects*
- Users should prepare by confirming:
 - Project Funding Source
 - Bed & Unit Inventory
 - Current Clients

PIT nights will take place in January:

Durham & Orange – Jan 27th

Balance of State – Jan 29th



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Training and Resources

November Monthly Training: Households & Income

Topics Discussed:

- HoH errors are in the Entry/Exit tab
- Entering new clients to existing enrollments
- Sub-Assessment Magnifying Glass
- How to Avoid errors

The [Slides](#) & [Recordings](#) of the training are available on <https://www.ncceh.org/hmis/news/>

End of Calendar Year Outcomes

- Is your board ready to hear what you accomplished this year?
- There are easy ways to demonstrate the need in your area and the essential services you provide!
- CoC-APR
 - Increases in Income Q19
 - Length of Stay Q22
 - Exits to Housing Q23c
- ESG-CAPER
 - Length of Stay Q22
 - Exits to Housing Q23c
 - Prevention Outcome Q24a



ZenGuide Knowledge Base

Your first stop for answers

98 Articles and counting!

- We use your search results to develop new articles
- Highlight:
- [A020 - Data Quality Monitoring Report](#)
- [Dashboard Report: Hashed HMIS CSV](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>



HMIS@NCCEH ZENGUIDE

Search

Search



What's Next?

December Monthly Training: Unsheltered Tools

Agenda so far:

- Street outreach project basics
- Using CE to measure Unsheltered homelessness
- Reports to track!
- How to Avoid errors

What's Next Calendar

Due	Event Name
December 16 th	PATH Annual Report Upload Deadline
December 18 th	Monthly Training: Unsheltered Tools 10-11am
December 29 th	Special NOFO Annual (APR) Report Deadline
January 8 th	HMIS Systems Updates Meeting 10-11am
January 15 th	Monthly Training: PIT/HIC Report Training 10-11 am
January 27 th	Durham & Orange PIT/HIC Night
January 29 th	Balance of State PIT/HIC Night
February 6 th	PIT/HIC Reports Due
March 1 st	A020 Submission for Oct-Jan Due

Go to ncceh.org/events for all event details!





Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997

