

HMIS@NCCEH System Updates

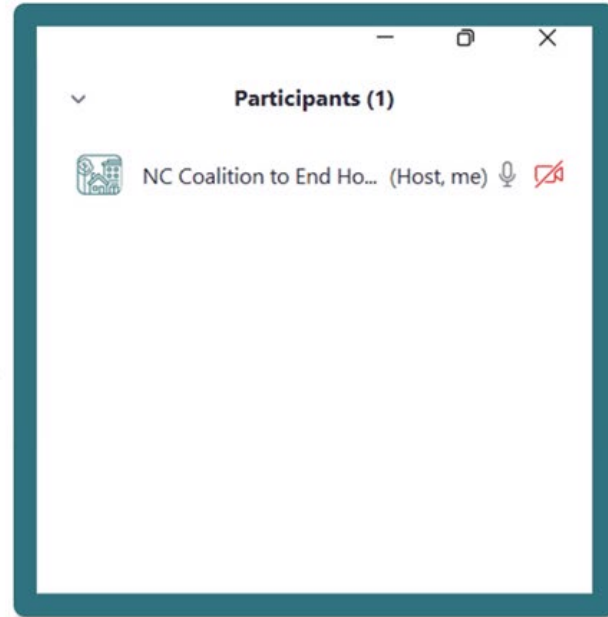
September 2025



NC COALITION to end
HOMELESSNESS

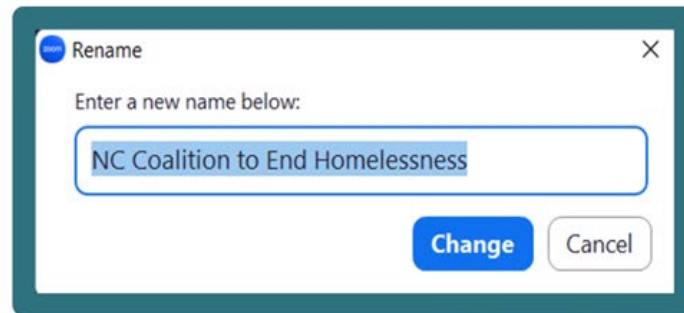
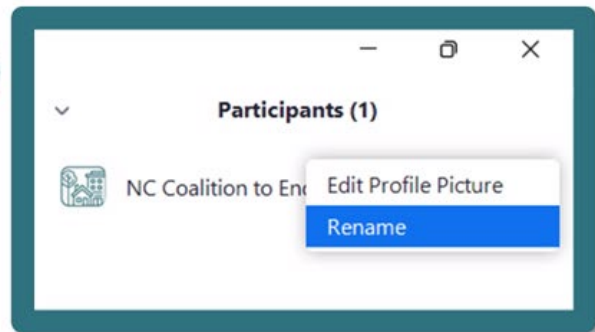
Edit your Zoom Screen Name!

1



*How to change your
screen name:*

2



Why don't comedians tell jokes about Labor Day?

They don't work



NCCEH

Agenda

September 2025

System Updates

- Monthly Data Quality Review
- Data Standard Changes
- Annual HMIS Training

Training and Resources

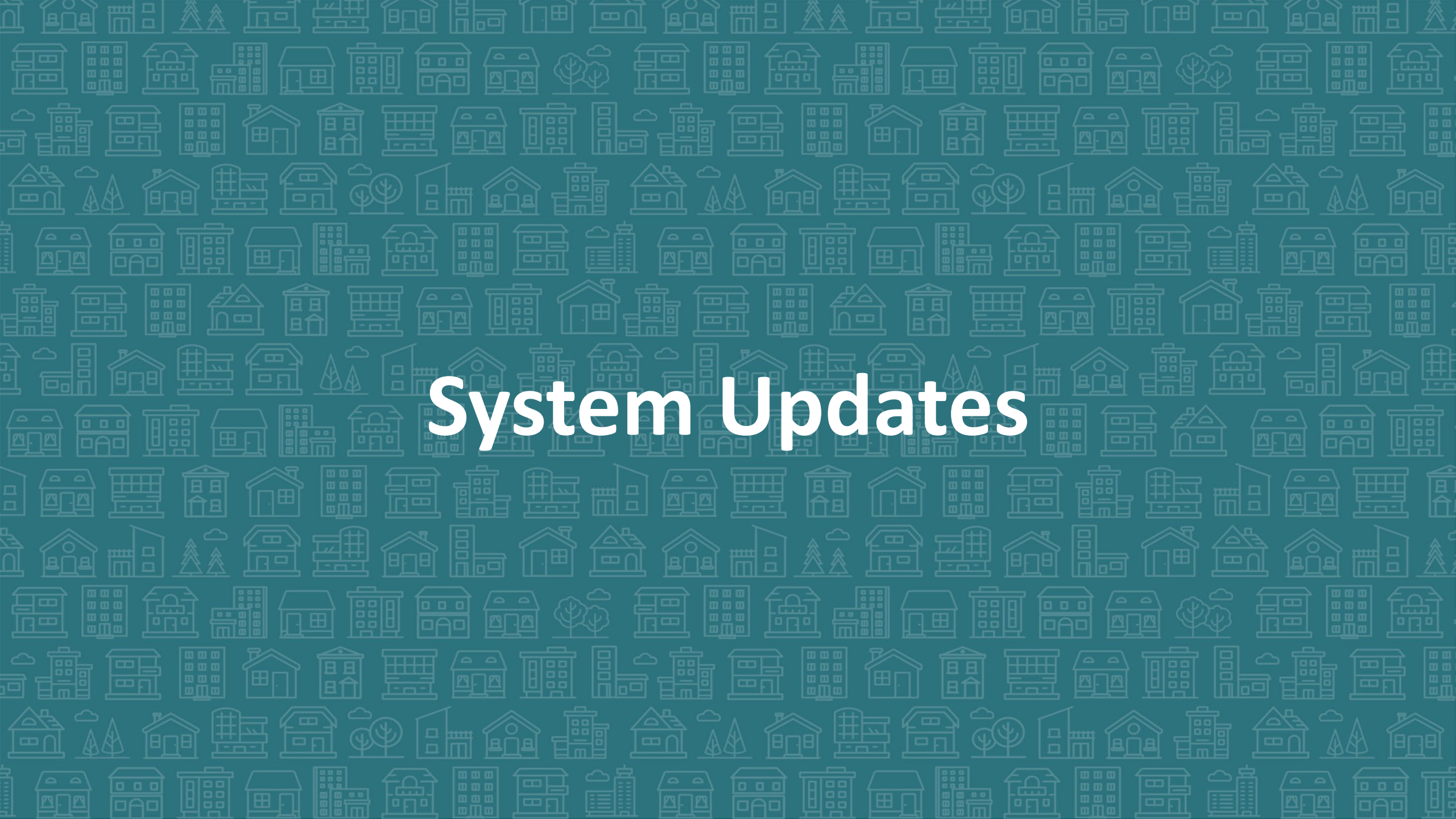
- Fall Reporting Tools
- August Monthly Training Recap: Case Management Tools
- ZenGuide Knowledge Base Highlight
- Learning Management Site

What's Next?

- Hot Topic Thursdays!
- September Monthly Training: Privacy & Security Training

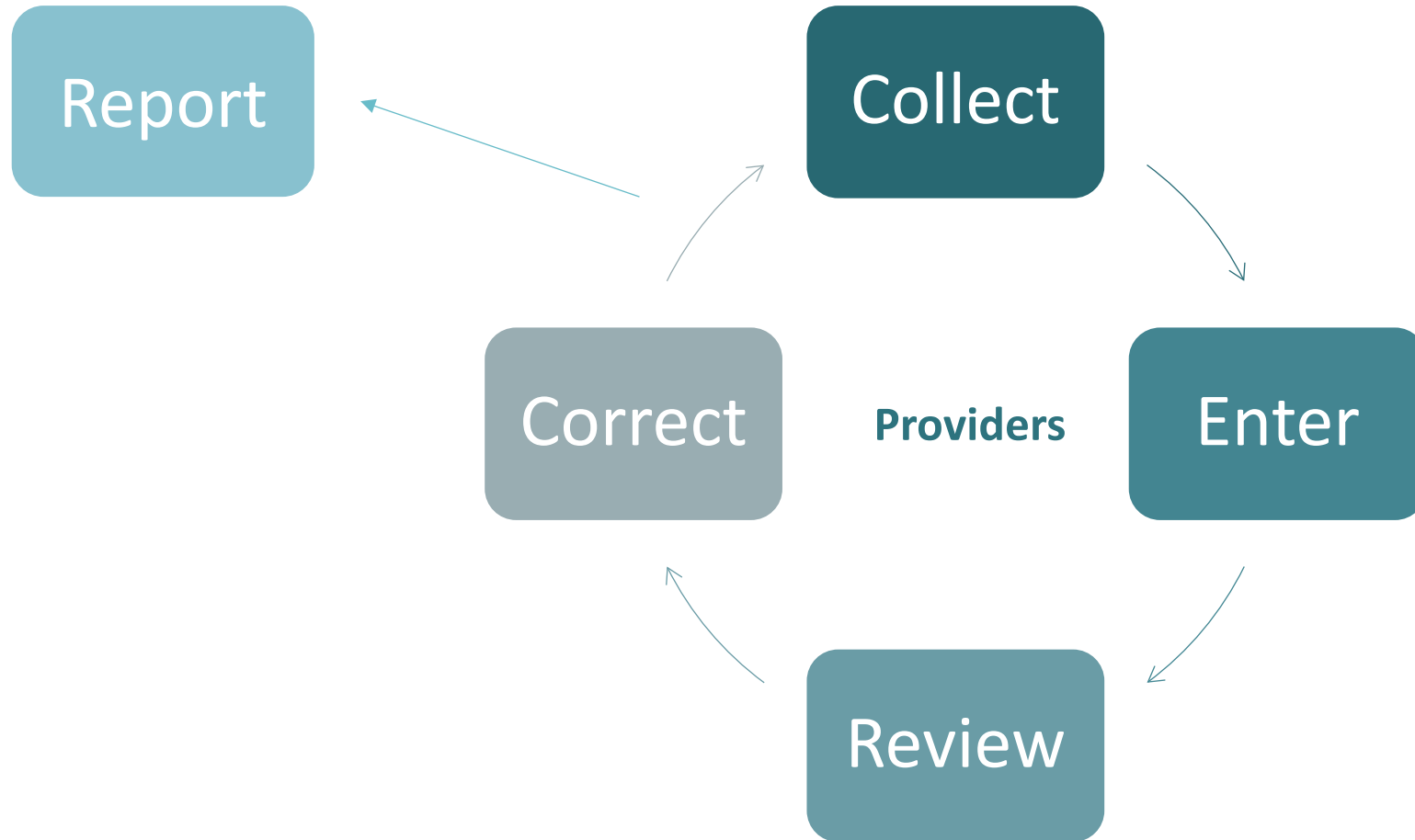
Questions/Concerns?





System Updates

Data Life-Cycle



Data Quality Review

We will start reporting on Data Quality month by month so you all can visualize your progress in the HMIS system

We are hoping that this will:

- Reassure yourself in your work
- Empower you to keep improving your data
- Stimulate discussion among team members



Data Quality Review – July - August

Big Data Improvements:

- DV Series
- Race & Ethnicity
- Relationship to Head of Household
- Disability at Entry
- CH Calculability (Prior Living Series)

Data Element	Change
Ethnicity	
Disability (Entry)	
Relationship to Head of Household	
Veteran Status	
Chronic Homelessness Calculability	
Residence Prior to Project Entry	
Length of Stay in Previous Place	
Domestic Violence Series	
Have you ever experienced domestic violence?	
If yes, when did the experience occur?	

Corrections Made
49
59
60
19
74
73
31
114
192
3

View the [HMIS@NCCEH Data Quality Benchmarks](#) page for benchmarks by project type

Keep running your reports to identify client errors!

FY26 HMIS Data Standard Changes

Changes anticipated October 1st

- Race & Ethnicity reworded
- New Sex at birth field
- New Mental Health Consultation field
- Retirement for Translation Assistance Needed
- Retirement of Sexual Orientation (currently only required by PSH)
- Service Transaction updates for SSVF RRH and HP
- SSVF Homeless Prevention Targeting Criteria reworded (only for SSVF HP projects)



FY2026 HUD and Federal Partner Report Updates

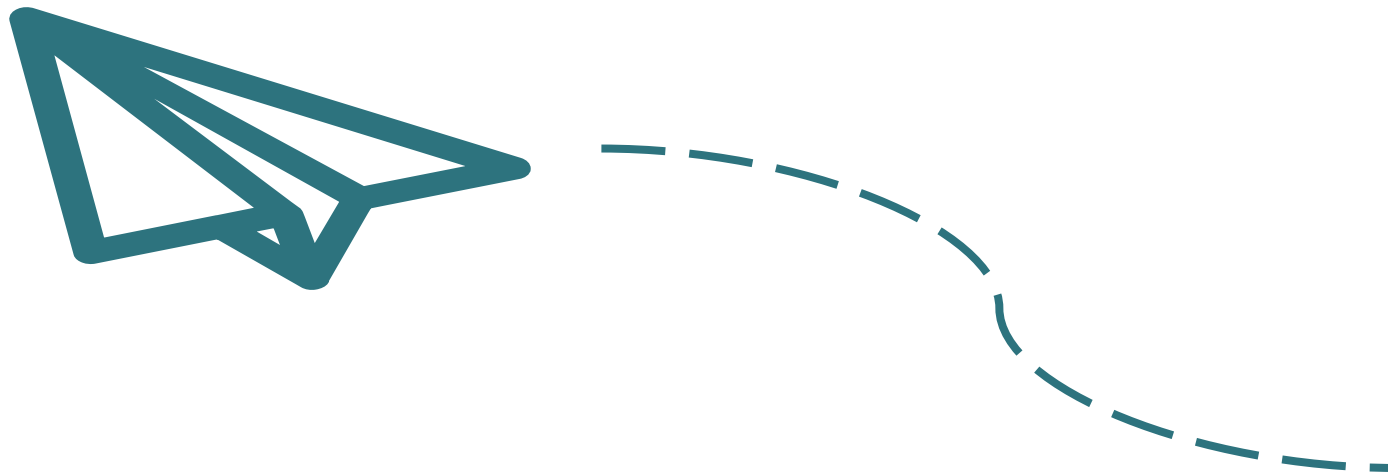
WellSky's reporting updates timeline:

- Sage will be updated on October 1, 2025, to only accept the FY2026 CoC APR, ESG CAPER and Coordinated Entry APR.
- The PATH Annual Report is expected to be due in Mid-December 2025.
- RHY will use the FY2026 Hashed CSV beginning in October 2025.
- The VA will use FY2024 CSV for the annual reporting due October 2025 and transition to FY2026 for the November upload.
 - WellSky will maintain the FY2024 CSV for the VA Export until October 15, 2025. It will be updated to FY2026 beginning October 16, 2025.
- The HOMES VASH tool is expected to be updated in October 2025.

Reporting

If you have a report due for HMIS data soon, submit early!

- HUD Required reports will change on or close to October 1st
- If you have any reports due in October, we recommend submitting before Sept 30th to ensure you don't have delays.



Annual HMIS Training

Every year in the fall, users need to retake the Privacy & Security Training.

An alert with details on how to access the training within the [Learning Management System](#) on will be sent out.

Any users with active licenses on September 2nd or current trainees will need to:

- **Pass the FY26 Data Standards Training**
 - Watch the training video (17 min)
 - Pass the 5-question quiz
- **Pass the Privacy and Security Training**
 - Watch the training video (46 min)
 - Pass the 20-question quiz
 - Sign the updated User Agreement

Due Tuesday, September 30th!

Required users who do not complete the training by the deadline will be inactivated and may need to retrain.



NCCEH

Annual HMIS Training

Learning

All ▾

Search

↓ Name ▾

⋮ Expanded ▾



PROGRAM

FY26 Annual HMIS Training

i

 Complete all in order (0/2)

Start

 Fiscal Year 2026 HMIS Data Standards Updates

Available

i

 2. NC Privacy and Security 2025-2026

Locked

i

Annual HMIS Training

- Login to the Learning Management System (LMS) to get started on your Annual training!
 - <https://hmisncceh.unhosting.site/>
 - Username: usually your name with NC in front (ex: ncjan smith)
 - Password: you can reset using your email address
 - *If you don't see the NC Privacy & Security 2025-2026 Course and the Fiscal Year 2026 HMIS Data Standards Updates in your LMS, contact the Helpdesk at Hmis@ncceh.org!*

NC COALITION^{to end} HOMELESSNESS

USERNAME

Username

PASSWORD

Password

☐ Remember username

Log in

Forgotten your username or password?

If you need to change your password, click here:



Training and Resources

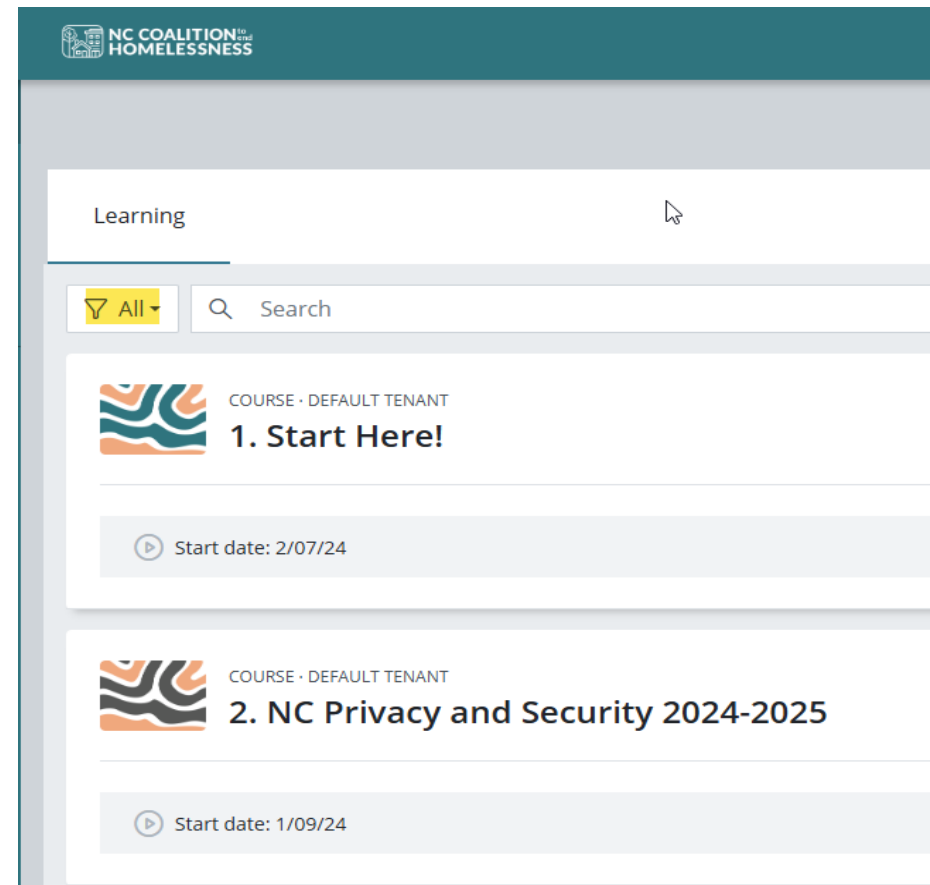
Learning Management Site

Training courses Available 24/7

- Project Type specific training available for
 - Street Outreach
 - Rapid Re-Housing
 - Permanent Supportive Housing
 - Homelessness Prevention
 - Supportive Services Only, Transitional Housing, Emergency Shelter with ClientPoint
 - Emergency Shelter with ShelterPoint
 - SSVF
 - HUD VASH
 - GPD & HCHV
 - PATH
 - Balance of State HART Assessment

Bookmark it!

<https://hmisncceh.unhosting.site/login>



Learning Management Site

What training materials are provided within each course?

- Step by Step training videos for:
 - Searching for Clients in HMIS
 - Creating Clients
 - Completing the Client Profile Tab, Households Tab, ROI Tab, and the Project Start, Interim, and Exit on the Entry/Exit Tab
- HMIS Data Standards Training Updates Video
- HMIS Supporting Documents
- ZenGuide Article Support links



Gearing up for Fall!

Do you have a busy October – December?
Now is the best time to review your data for
accuracy, completeness, and outcomes!

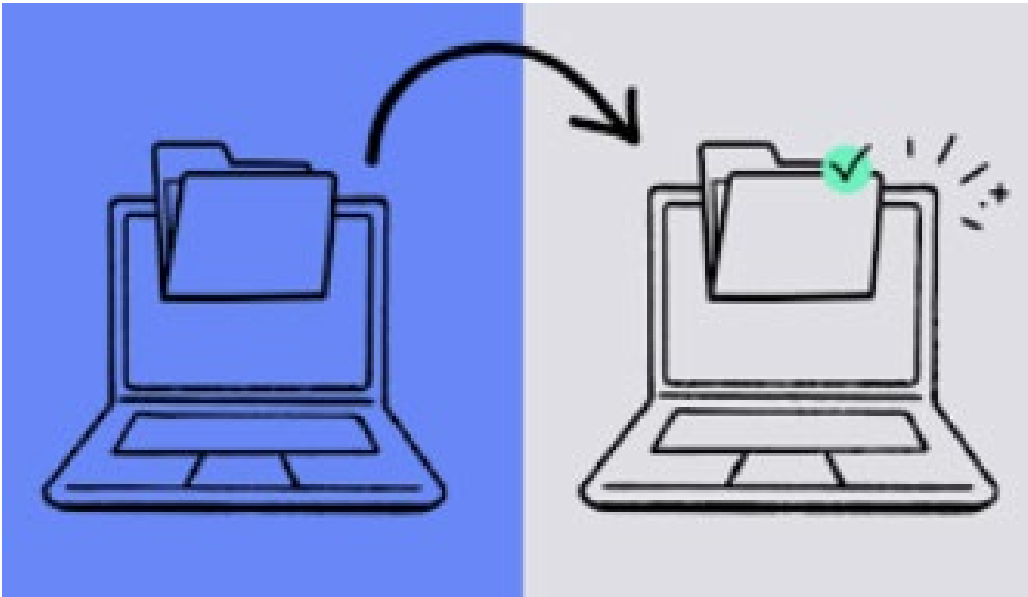


HUD's Hashed CSV and Eva tool
work together to give you High
Priority corrections and quick
Outcomes by population!



NCCEH

Purpose of Hashed CSV Report?



- Formally known as the SSVF Data Quality Report
- “A “hashed” file means personal identifiers (i.e., First Name, Middle Name, Last Name, SSN) are obscured in the Client.csv file when the export is generated”
- Mainly to support the migration of HMIS data to another application for analysis & reporting

Report Navigation & Options

Export Options	
Name *	Heading Home - RRH - 7390
Description	
Entry Data Type *	☐ RHY ☒ HUD ☐ PATH ☐ Standard ☐ VA ☐ Basic ☐ HPRP (Retired)
Provider Type *	☒ Provider ☐ Reporting Group
Provider *	Heading Home - Rowan County - Rapid Re-Housing - ESG (7390) Search My Provider Clear
Start Date *	01 / 01 / 2024 Calendar Refresh
End Date *	05 / 01 / 2024 Calendar Refresh
Run Export Cancel	

Report Path:

Reports > Hashed HMIS CSV > Start New Export

Use the correct Entry/Exit types!

Only HUD, PATH, Standard, and VA are used in our implementation

Use Reporting Groups for the whole Agency!

Ask the Data Center if you need an updated or new reporting group

Downloading Report for Eva Upload

- Once report is finished running, click on the magnifying glass to open the Export Details pop-up
- Click the Download Results button

Export Details



Name	Heading Home - RRH - 7390
Description	
Type	HASHED_CSV
User Creating	Dashia Shanks (10399)
Status	Completed
Date Scheduled	05/28/2024 (9:06 AM)
Date Completed	05/28/2024 (9:07 AM)
	Download Results (10 KB)

What is Eva?

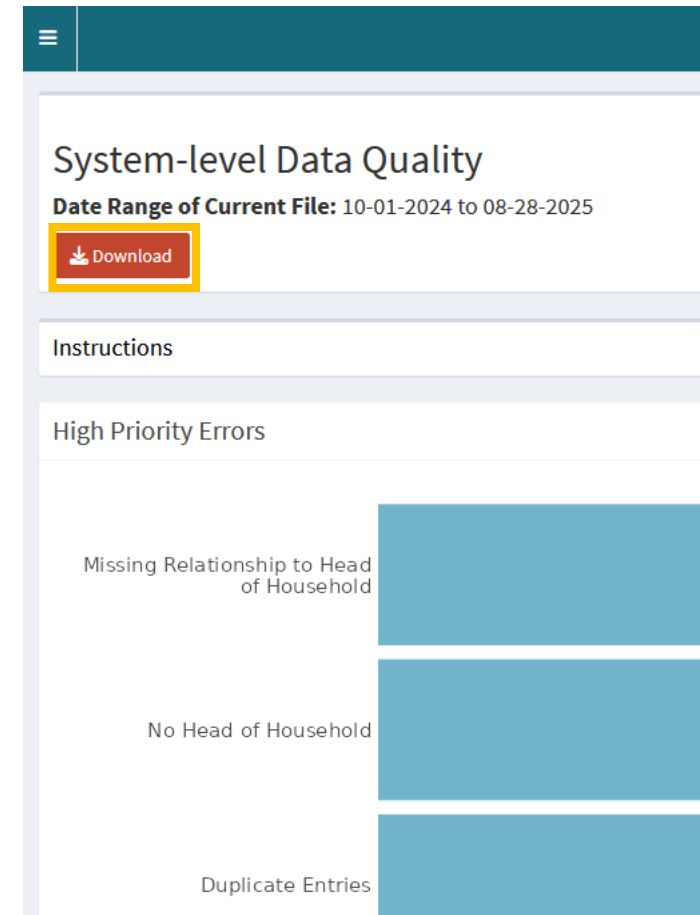
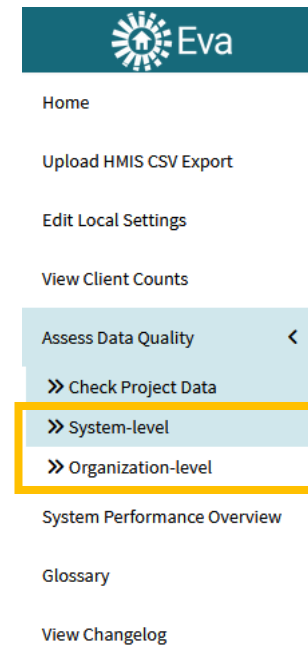
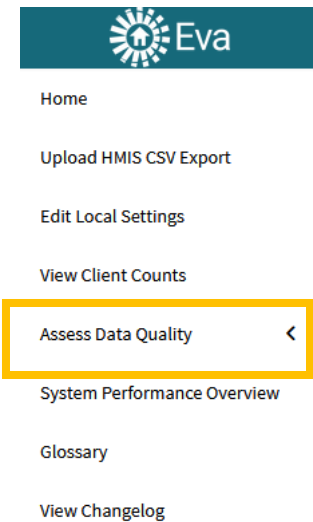
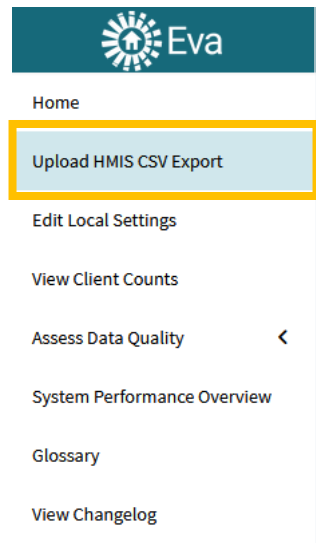


hmis.abtsites.com/eva/

- Eva is a web-based tool that can help to assess the accuracy & completeness of data within HMIS
- Analyses data from all project types, this includes project types included in the LSA/SPM reports
- Another great way to visualize data quality errors in HMIS

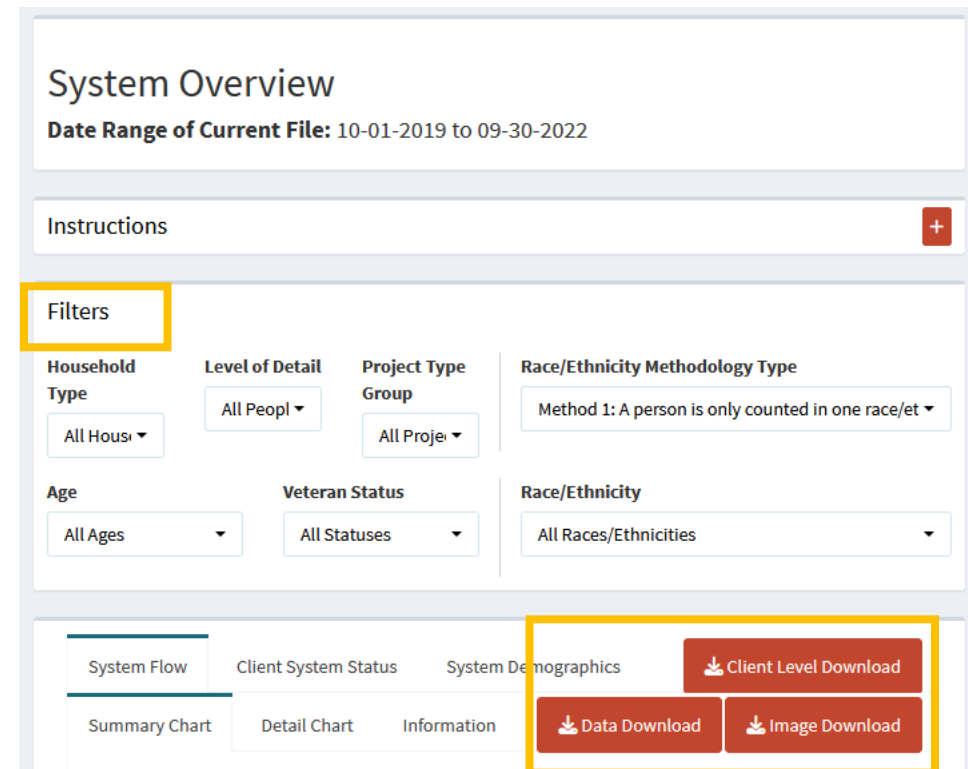
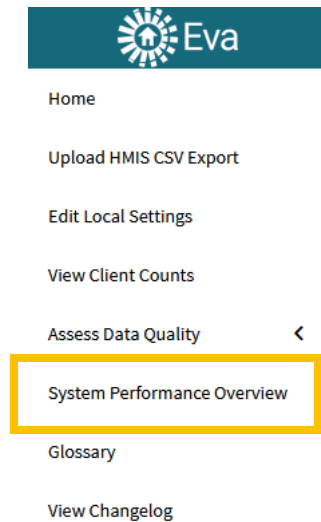
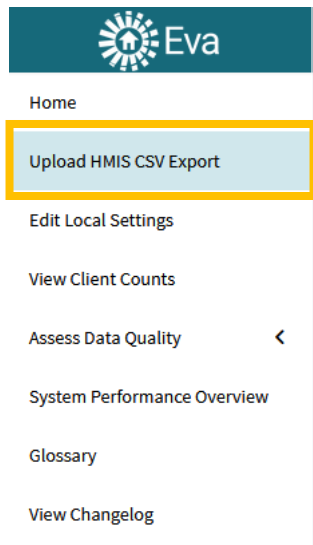
Get Started in Eva

- Upload your Hashed CSV to access Data Quality analysis



Get Started in Eva

- Upload your Hashed CSV to access your Agency's Performance



Get Started in Eva

- Upload your Hashed CSV to access your Agency's Performance



Edit Local Settings

Outstanding Referrals

In the field below, specify the maximum number of days a referral can stay open according to the CoC's Coordinated Entry Referral process. The value defaults to 14 days. (These defaults do not imply any HUD recommendations).

Max Days:

Long Stayers

Below, you can specify the expected maximum period of assistance envisioned for the project type, meaning the timeframe after which you would want an organization to confirm the client is still active in the project. You can set these based on your current data or leave them at the defaults (these defaults do not imply any HUD recommendations).

Emergency Shelter (NbN only!):

Street Outreach:

Other:

Services Only:

Day Shelter:

Coordinated Entry:

Outstanding Referrals:

- According to your local Coordinated Entry process, filter the maximum amount of days allowable for open referrals

Long Stayers:

- Expected maximum period of assistance envisioned for the clients in that project

August Monthly Training Recap: Case Management Tools

Topics Discussed:

- Understand Case Manager Roles & Responsibilities
- How to Assign a/yourself as a Case Manager
- Case Plans & Goals
- Case Plan Notes
- Self-Sufficiency Matrix
 - Can be added to the HMIS Training or Live site. Send a request to the Data Center or set up a meeting to go over what the SSOM can do for you!

The [Slides](#) & [Recordings](#) of the training are available on [ZenGuide](#)

ZenGuide Knowledge Base

Your first stop for answers

105 Articles and counting!

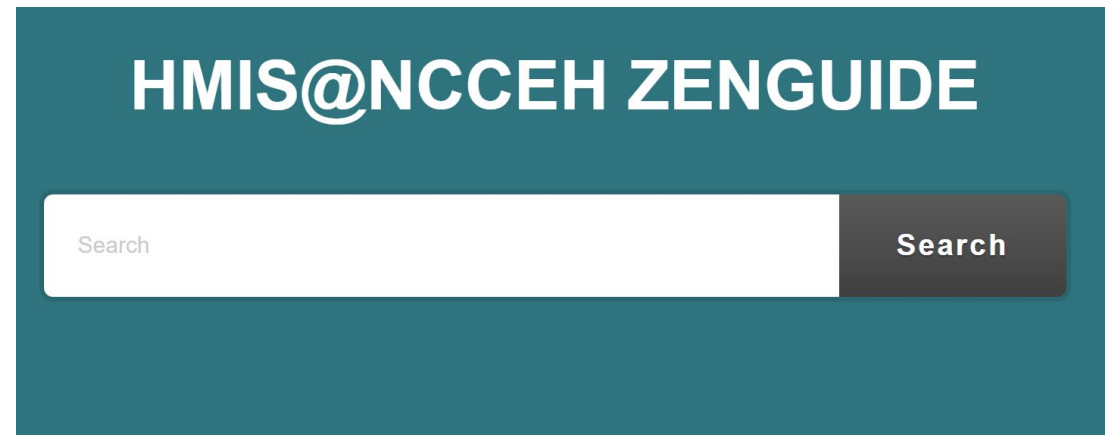
- We use your search results to develop new articles

Highlight:

- [Project Start Date Overview](#)
- [Assigning and Removing Yourself as a Case Manager](#)
- [Case Management: Recording Case Plan Notes](#)
- [Case Management: creating and managing case plan goals](#)
- [Sexual Orientation for Permanent Supportive Housing](#) (Collected until September 30, 2025)
- [Moving on Assistance for CoC Funded PSH Projects](#)
- [Program Specific Overview: HOPWA](#)
- [Program Specific Overview: SSVF](#)
- [Program Specific Overview: PATH](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>





What's Next?

Hot Topic Thursdays!

Every Thursday the Data Center will be hosting small 30 minute trainings through October!

These trainings are open to all HMIS users as a chance to refresh your data workflow knowledge!

Meetings will start at 10am on Thursday's.

View the [Events & Trainings](#) page for links to the upcoming trainings.

Recordings will be posted to the [Learning Management Site](#) and [ZenGuide – 2025 Hot Topics](#)

Hot Topic Thursday's

September and October 2025

Thurs 9/11 **Start Vs Interim: Where to correct your data?**
Building rapport with a client takes time. Thankfully, HMIS is flexible for you to update client profiles to reflect their experiences and life events over time. Please attend to have a discussion about when to use the start assessment, and when to use an interim update to edit a client profile.

Thurs 9/25 **How to Exit Inactive Clients**
If a client needs to be unenrolled from a project, there are different considerations to make for each exit. No matter the project type, you need to be here to make sure you can exit these clients accurately for positive quality data outcomes!

Thurs 10/9 **Adding and Updating Disabling Conditions**
Updating disabling conditions can be tricky! Come discuss the correct steps to take when adding or updating disabling conditions that a client may have.

Thurs 10/23 **Updating Sub-Assessments when Previous Data is Wrong**
HMIS is a live site where people's information is collected in a fluid and ongoing way. To ensure the correct information is recorded and updated, we have to be sure the update is made the correct way in the system.

→ Email Us: hmis@ncceh.org

September Monthly Training: Privacy & Security Training

Join us for the [September Monthly Training](#)!

Agenda:

- Tricky Privacy Questions
 - Making “No” on an ROI a reality
 - When to Escalate to NCCEH
 - Sharing Norms in action
- Data Standards Changes

What would you like to see training on? Submit your suggestions in the [Feedback Survey](#)

Fall Federal Reporting

Fall is a busy season for reporting:

- October - Phase 1 of LSA/SPM Reporting (Quarterly A020 Data Quality Monitoring Report)
- November – Phase 2 of LSA/SPM Reporting
- December – Preparation for PIT/HIC in January 2026

Utilize Data Clean-up Reports!

- [CoC – APR](#) or [ESG - CAPER](#)
- [A020 - Data Quality Monitoring Report](#)
- [Hashed CSV and Eva](#)

What's Next Calendar

Due	Event Name
September 11 th	Hot Topic Thursday's: Start vs. Interim: Where to Correct your Data? 10-10:30am
September 17 th	Monthly Training: Privacy and Data Standards Updates 10-11am
September 25 th	Hot Topic Thursday's: How to Exit Inactive clients 10-10:30am
October 1 st	New Data Standards take effect HMIS Systems Updates Meeting 10-11am
October 14-16	NHSDC Conference: Data Center Out of Office
October 22 nd	Monthly Training: Income & Outcomes 10-11am (Date Moved)
October 31 st	Phase 1 HUD Report Corrections Submission Due (A020 Data Quality Monitoring Report)
November 5 th	HMIS Systems Updates Meeting 10-11am
November 21 st	Phase 2 HUD Report Corrections (Data Center sent) Report Due

Go to ncceh.org/events for all event details!





Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997

