

HMIS@NCCEH System Updates

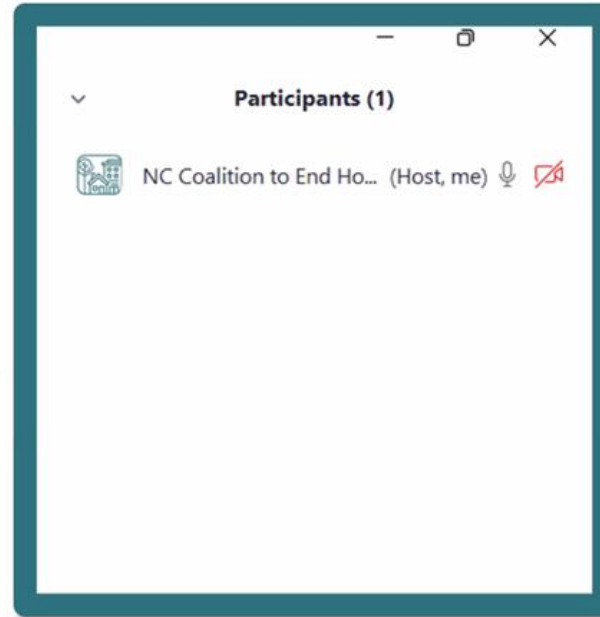
June 2026



NC COALITION to end
HOMELESSNESS

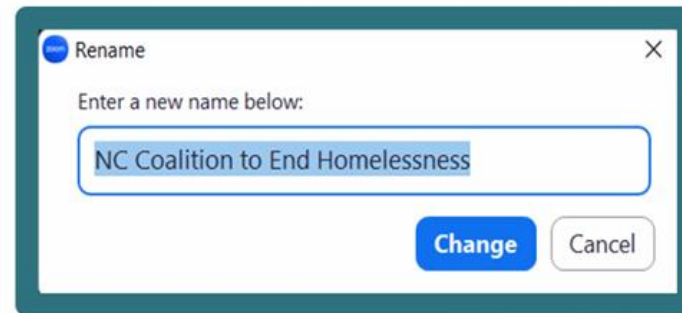
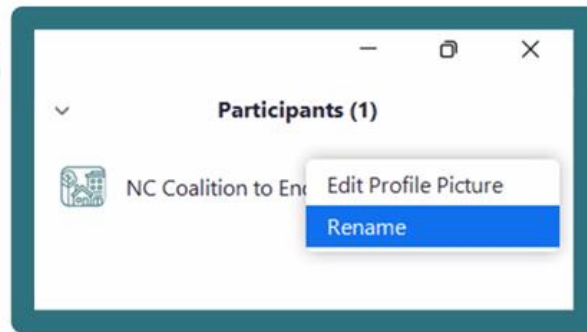
Edit your Zoom Screen Name!

1



*How to change your
screen name:*

2



Why don't printers ever win races?



They always jam!

Agenda

June 2026

System Updates

- Monthly Data Quality Review
- NC County meet County/Parish
- Data Quality Plan Approval Progress Update
- HMIS Help Text Updates

Training and Resources

- Upcoming July A020 Submissions
- Annuals are for Everyone!
- Permanent Housing to Homelessness HMID
- VSP's and Read-Only Licenses
- Personal Identifying Information Warning
- HMIS Learning Management User Training
- April Monthly Training Recap: Self-Sufficiency Matrix
- ZenGuide Knowledge Base Highlight

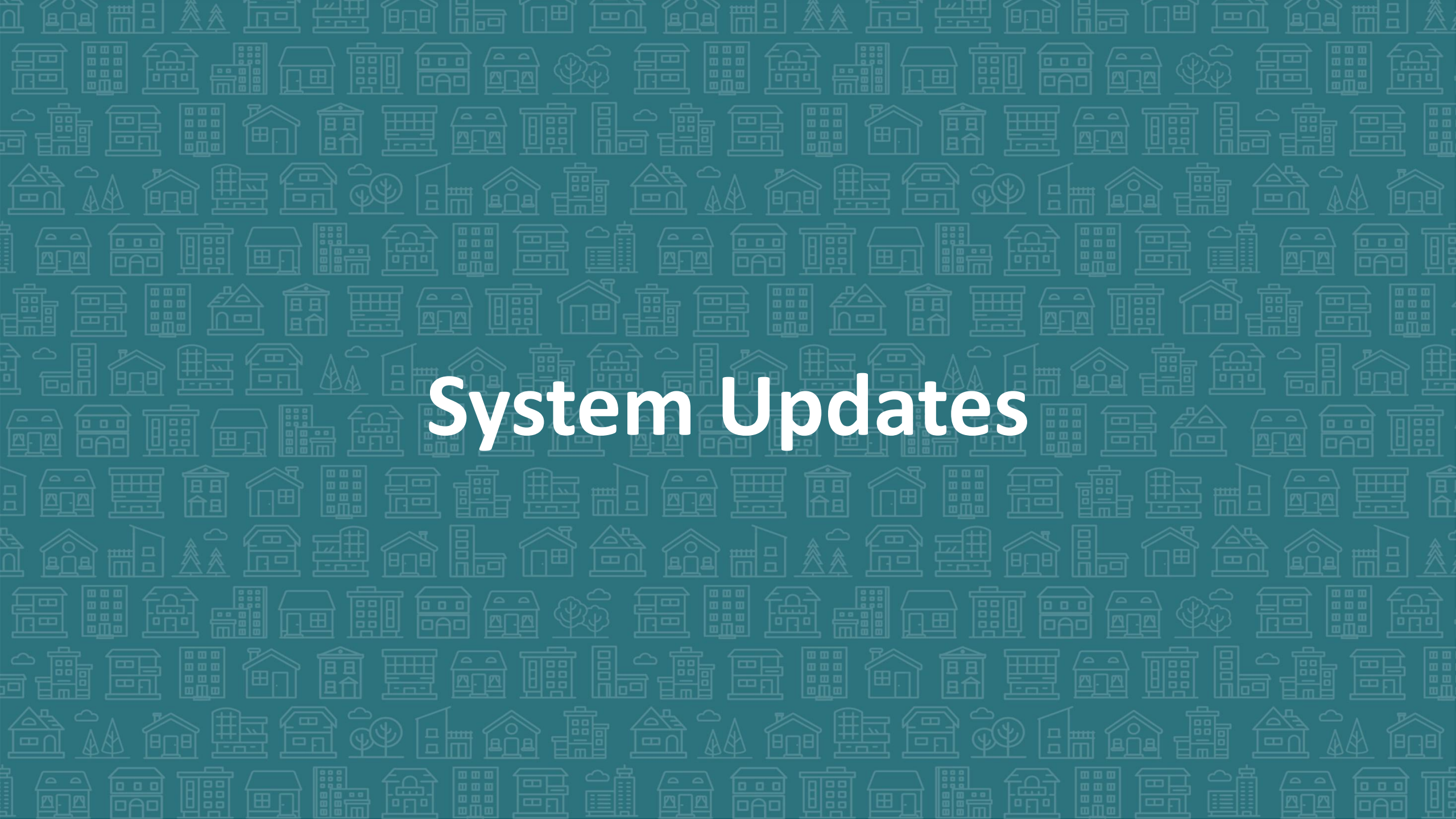
What's Next?

- May Monthly Training: Case Plans and Goals

Questions/Concerns?



NCCEH

The background of the image is a solid teal color, overlaid with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment blocks, and industrial structures, as well as some stylized trees. The pattern is dense and covers the entire background.

System Updates

Data Quality Review

We will start reporting on Data Quality month by month so you all can visualize your progress in the HMIS system

We are hoping that this will:

- Reassure yourself in your work
- Empower you to keep improving your data
- Stimulate discussion among team members



Data Quality Review – April - May

An Increase of 3108 clients over the last month!

Data Improvements:

- Disability at Entry
- Relationship to HOH

Elements to work on:

- SSN
- Enrollment CoC
- Relationship to HOH
- NC County of Service
- Destination at exit
- DV Series

Data Element	Change	Corrections Made
Social Security Number		-439
Date of Birth		-75
Disability (Entry)		-174
Project Start Date / Project Exit Date		-62
Destination (Exit)		-554
Chronic Homelessness Calculability		-73
Residence Prior to Project Entry		-65
NC County of Service		-226
Domestic Violence Series		-268
Have you ever experienced domestic violence?		-69

View the [HMIS@NCCEH Data Quality Benchmarks](#) page for benchmarks by project type

Keep running your reports to identify client errors!

NC County meet County/Parish

Currently, NC County of Service is recorded for each client in HMIS.

On July 1st, County/Parish will be entered for every Household. Data Element will appear on the Project Start Assessment

Project Start Data - (4) Sinatra, Frank

Provider *	PS Training 1 - Emergency Shelter - ES EE (784)	Search	My Provider	Clear
Type *	HUD			
Project Start Date *	05 / 27 / 2026	Calendar icon	Refresh icon	8 : 59 : 01 AM
County	Select County/Parish		Clear	

Save & ContinueCancel

Data Quality Plan Approval Progress Update

The Approval Process for the new version of the Data Quality Plan is underway.

So far, we have gotten approval by Advisory Board members!

Next, we need approval from all 3 CoCs to implement the new Plan.

If you have not seen the proposed changes to the Data Quality Plan, view the [March: Data Quality Plan Change Proposals](#) on the [2026 Monthly Trainings](#) ZenGuide

Once approved, the new version will be posted on the NCCEH Website as well as the [Data Quality Plan: Monitoring and Reporting Process](#) ZenGuide.

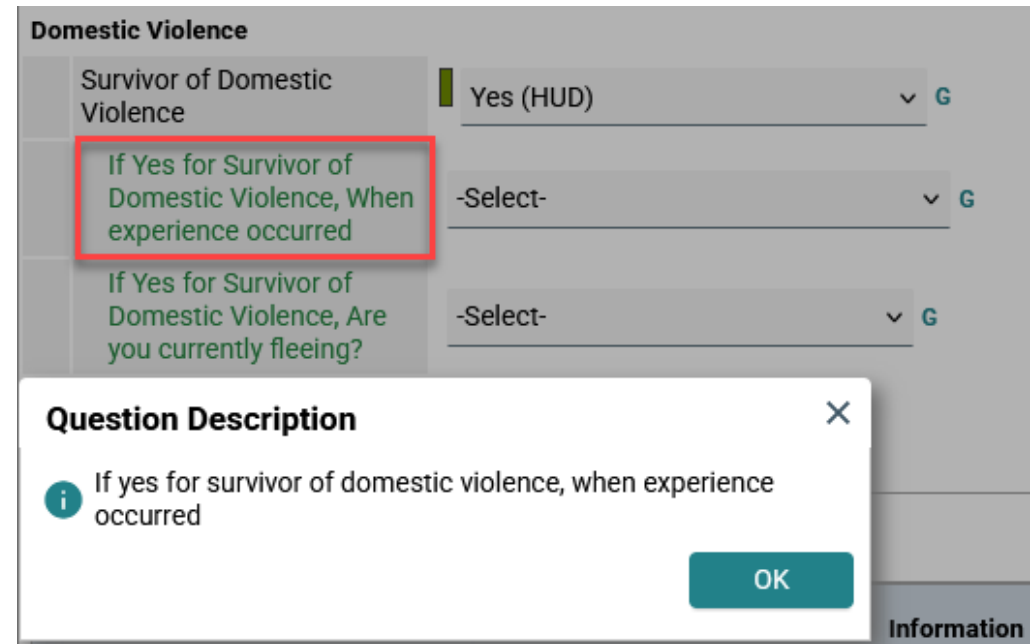


HMIS Help Text Updates

The Data Team is looking to update language related to HMIS Data Elements to ensure help text is clear to all.

We will continue to suggest and apply updates to language in future meetings!

Domestic Violence Series



The screenshot shows a form titled "Domestic Violence" with three data elements. The first element, "Survivor of Domestic Violence", has a dropdown menu set to "Yes (HUD)". The second element, "If Yes for Survivor of Domestic Violence, When experience occurred", is highlighted with a red box. The third element, "If Yes for Survivor of Domestic Violence, Are you currently fleeing?", has a dropdown menu set to "-Select-". A "Question Description" pop-up window is open, displaying the help text for the second element: "If yes for survivor of domestic violence, when experience occurred". The pop-up window has an "OK" button and a close button (X).

Domestic Violence	
Survivor of Domestic Violence	Yes (HUD) G
If Yes for Survivor of Domestic Violence, When experience occurred	-Select- G
If Yes for Survivor of Domestic Violence, Are you currently fleeing?	-Select- G

Question Description
If yes for survivor of domestic violence, when experience occurred
OK



The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment buildings, and industrial structures like factories with smokestacks. Some icons also include small trees or clouds. The pattern is dense and covers the entire background.

Training and Resources

Upcoming July A020 Submissions

What's Required?

- All projects (ES, TH, HP, RRH, PSH, OPH, SO, SSO, CE) active from October 2025 - June 2026
- Reports as clean and accurate as possible
- Submission of the v10 A020 Report

***Will not accept submissions of previous versions**

Preparation should include:

- Running your monthly A020 Report
 - *Should be run monthly by [Agency Admins](#)
- APR or CAPER for quick error identification and corrections
- Contacting clients for missing information



A020 - Data Quality Monitoring Report v10

Earlier report runs gives the Data Team time to respond to questions



NCCEH

Annuals are for Everyone!

Include all active household members in your Annual Assessments.
(Especially the Children!)

Check your Client Count. Are any clients missing from the total number?

To review upcoming and past due annuals for clients, review the [A007 – Annual Review Audit Report](#).

Interim Reviews

Interim Reviews Associated with this Entry / Exit

	Review Date	Review Type	Client Count
 	05/26/2026	Annual Assessment	 1

Add Interim Review

Showing 1-1 of 1

Interims

Follow Ups

Client Count

 1



 3

Permanent Housing to Homelessness HMID

Clients previously housed in Permanent Housing Destinations can be subject to eviction, house fires, income loss, etc., and become homeless again.

Clients who lose their Permanent Housing should be exited with the appropriate exit destination and a new enrollment should be made for a day after.

Ensure the Housing Move-in Date field has been cleared out in the new enrollment.

Answer the questions below for the Head of Household and other adults

Enrollment CoC	NC-503 NC Balance of State CoC
Housing Move-in Date	/ /    

Did you know Victim Service Providers can get Read-only access to HMIS?

***Note: Victim Service Providers are not permitted to enter client-level information into HMIS!**

VSPs can receive read-only licenses to view and use client information in HMIS if they have a sharing agreement with an agency.

This allows them access HMIS client information as needed as well as access dashboard reports such as the APR & CAPER to run client data.



WARNING

23

DAYS WITHOUT PERSONALLY IDENTIFYING
INFORMATION EXPOSURE

Congratulations to May's New HMIS Users!

- Ronald Avery
- Christopher Spraggins
- Andrea Hardin
- Lauren Russotti
- Rhonda Lee
- Zaira Razu-Aznar
- Gregory Mosley
- Brelyn Bowen



May Monthly Training Recap: Self-Sufficiency Matrix

Topics Discussed:

- Measuring Self-Sufficiency with Domains
- Closing out a Point of Measurement
- Business objects reports

*There has to be data entered in the SSM for the provider to appear in the prompts.

The [Slides](#) and [Recording](#) of the training are available on [ZenGuide](#)

ZenGuide Knowledge Base

Your first stop for answers

114 Articles and counting!

- We use your search results to develop new articles

Highlight:

- [Self-Sufficiency Matrix](#)
- [Case Management: creating and managing case plan goals](#)
- [Assigning and Removing Yourself as a Case Manager](#)
- [Required Computer Skills for HMIS](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>

HMIS@NCCEH ZENGUIDE

Search



What's Next?

June Monthly Training: Case Plans and Goals

Join us for the [June Monthly Training](#)!

Agenda:

- Creating a Client Goal
- Updating and Closing out a Goal
- Printing a Case Plan

What would you like to see training on? Submit your suggestions in the [Feedback Survey](#)

What's Next Calendar

Due	Event Name
June 17 th	Monthly Training: Case Plans and Goals 10-11 am
July 1 st	HMIS Systems Updates Meeting 10-11am
July 15 th	Monthly Training: Winter Shelter Planning 10-11 am
July 31 st	A020 Data Quality Report Due By 5 pm
August 5 th	HMIS Systems Updates Meeting 10-11am
August 19 th	Monthly Training: TBD 10-11 am
September	Annual HMIS Training Requirement

Go to ncceh.org/events-trainings/ for all event details!

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Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Team Help Desk

hmis@ncceh.org

919.410.6997

