

HMIS@NCCEH System Updates

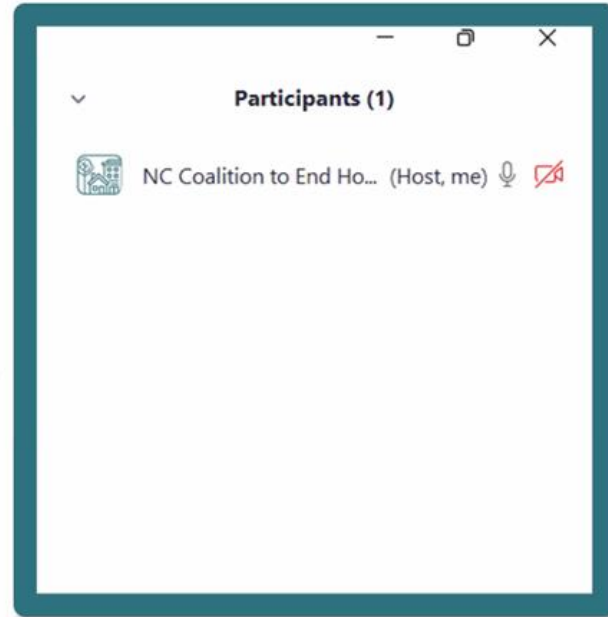
April 2026



NC COALITION to end
HOMELESSNESS

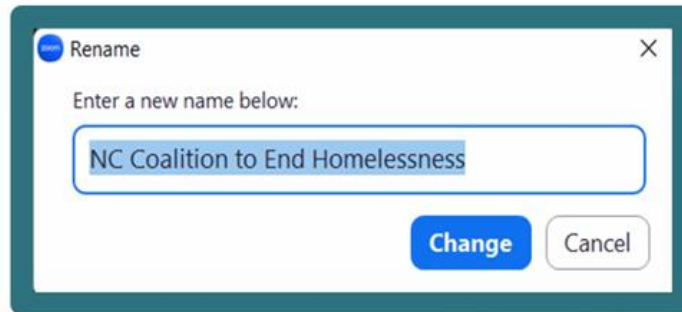
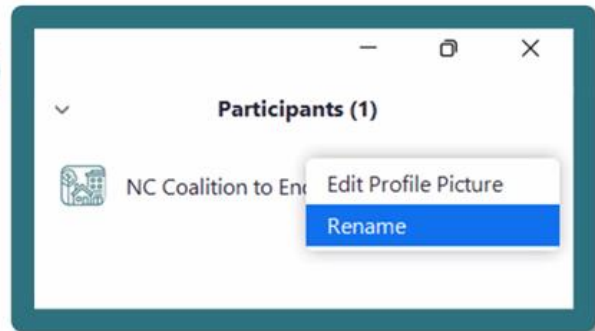
Edit your Zoom Screen Name!

1



*How to change your
screen name:*

2



How does NASA organize a party?

They planet



Agenda

April 2026

System Updates

- Data Quality Review – March - April
- Data Quality Monitoring Report is Underway!

Training and Resources

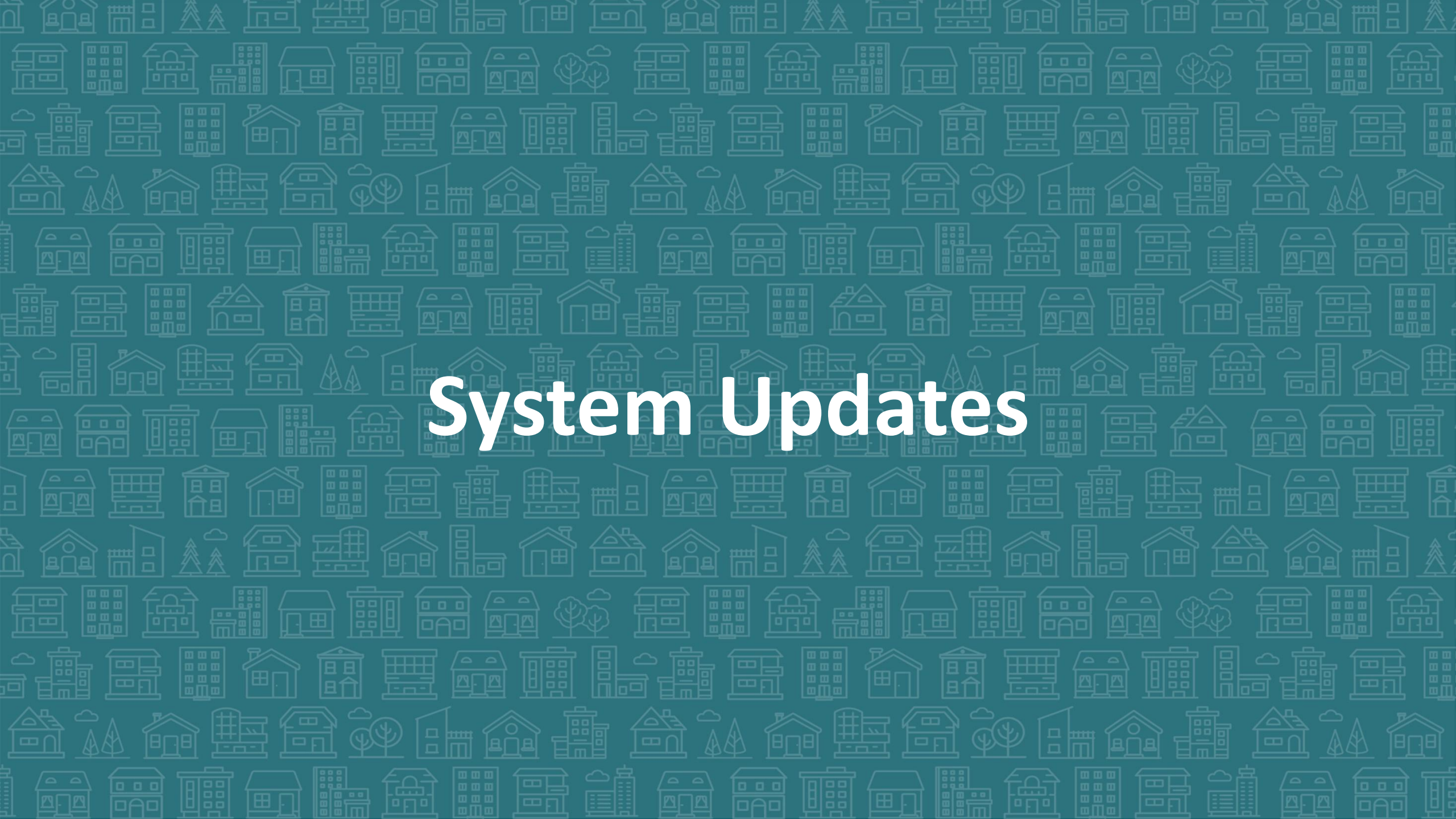
- Client Exit Date Reminder
- HMIS Learning Management User Training Celebration
- March Monthly Training Recap: Data Quality Plan Proposals
- ZenGuide Knowledge Base Highlight

What's Next?

- April Monthly Training: Service Transactions
- NC Housing Day 2026

Questions/Concerns?



The background of the image is a solid teal color, overlaid with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment blocks, and industrial-style structures, as well as some stylized trees. The pattern is dense and covers the entire background.

System Updates

Data Quality Review

We will start reporting on Data Quality month by month so you all can visualize your progress in the HMIS system

We are hoping that this will:

- Reassure yourself in your work
- Empower you to keep improving your data
- Stimulate discussion among team members



Data Quality Review – March - April

An Increase of 1858 clients over the last month!

Data Improvements:

- Relationship to HOH
- Enrollment Coc
- Disability at Entry

Elements to work on:

- Destination at Exit
- NC County of Service
- SSN
- DV Series

Data Element	Change	Corrections Made
Social Security Number		-222
Veteran Status		-15
Destination (Exit)		-512
Chronic Homelessness Calculability		-40
Residence Prior to Project Entry		-32
NC County of Service		-206
Domestic Violence Series		-46
Have you ever experienced domestic violence?		-35
If yes, when did the experience occur?		-8
If yes, are you currently fleeing?		-10

View the [HMIS@NCCEH Data Quality Benchmarks](#) page for benchmarks by project type
Keep running your reports to identify client errors!

A020 Data for Data Quality Report

A020 Submission form is open!

Includes all participating projects from October 2025 – March 2026

Agency Admins, with projects operating during the reporting date range, will receive an email from the Data Center with expected projects.

User Prompt Field	Value(s) Selected
Select Reporting Group(s):	- Optional Prompt -
Select Provider(s):	Heading Home - Rowan County - Emergency Shelter(7389)
Select CoC(s):	None Selected
Select Program Type Code(s):	- Optional Prompt -
EDA Provider:	Heading Home - Rowan County - Emergency Shelter(7389)
Enter Start Date:	10/1/2025
Enter End Date (PLUS 1 Day):	4/1/2026
Enter Effective Date:	4/1/2026

Submissions are due April 30th by 5pm!

Only submit your reports via the [April 2026 A020 Form](#)



Common Errors/Corrections

Required Corrections:

- Missing Annual Assessments
- Relationship to Head of Household
 - Missing
 - Multiple
 - No HOH/child alone
- Missing NC County of Service
- Disability Discrepancies
- Incorrectly ran reports

Accepted with comment:

- SSN
 - Destination
- *Client prefers not to answer & Client doesn't know

A020 Reminders & Resources

Reminders:

- Street Outreach projects should run the D001: DOE before the A020 Report
- Front door provider projects should ignore the NC County errors
- Format should always be Microsoft Excel – Reports
- Utilize the Additional Comments section in the Submission Form

Formats

Microsoft Excel - Reports ✓

Available resources:

- [A020 – Data Quality Monitoring Report](#)
- [Data Quality Plan: Monitoring and Reporting Process](#)
- [D001 Street Outreach DOE Report Guide](#)
- [Monthly Training: Preparing your Data for A020 Submissions](#)
- [Helpdesk!](#)

*Reaching out sooner than later allows us to provide more tailored support to your questions!



NCCEH

The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment buildings, industrial structures, and commercial buildings, some with trees or clouds nearby.

Training and Resources

Client Exit Date Reminder

- Though agencies may be working with a client who services are scheduled to end on a certain date, exit dates should never be recorded for the future.
- Only present-day or dates in the past may be recorded in HMIS

Project Start Date		Exit Date	
	04/01/2025		06/01/2026 

Congratulations to March's New HMIS Users!

- Ti'auna Beale
- Clint Lemasters
- Maddie Rathbone
- Deanna Hartline
- Bridget Waycaster
- Carrie Chapman
- Letrice Kee
- Patricia Serino
- Elizabeth Petzold
- Michele Groomes
- Crystell Ferguson
- JuNita Jackson
- Katlyn King
- Matthew Thompson
- Angelina Holt



March Monthly Training Recap: Data Quality Plan Proposals

Topics Discussed:

- Clarification of new Emergency Shelter project types
- Proposed Benchmark Changes
- UDEs vs PSDEs vs CoC/Local Data Elements
- Review of the Approval Process

The [Slides](#) and [Recording](#) of the training are available on [ZenGuide](#)

ZenGuide Knowledge Base

Your first stop for answers

112 Articles and counting!

- We use your search results to develop new articles

Highlight:

- [Required Computer Skills for HMIS](#)
- [HMIS Point-In-Time & Housing Inventory Count Process](#)

Bookmark it!

<https://ncceh.zendesk.com/hc/en-us>

HMIS@NCCEH ZENGUIDE

Search

The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment blocks, and industrial structures, as well as some trees. The pattern is dense and covers the entire background.

What's Next?

April Monthly Training: Service Transactions

Join us for the [April Monthly Training](#)!

This training is for program managers and case managers looking for ways to better track Supportive Services, especially for those interested in applying for CoC NOFO funds.

Agenda:

- Creating a Need
- Adding Multiple Services
- Closing out a Service

What would you like to see training on? Submit your suggestions in the [Feedback Survey](#)



NCCEH

NC Housing Day 2026

The Data Center will be attending the NC Housing Day

For any non-urgent questions, utilize resources such as:

- [ZenGuide Articles](#)
- [ZenGuide - News Archive](#) - for past training materials
- [Learning Management System](#)
- HMIS Dashboard & Business Objects Reports

Register by April 3rd to attend!



What's Next Calendar

Due	Event Name
April 15th	Monthly Training: Service Transactions 10-11am
April 28 – 29th	NC Housing Day: Delayed Helpdesk Response
April 30th	A020 Data Quality Report Due
May 6th	HMIS Systems Updates Meeting 10-11am
May 20th	Monthly Training: Self-Sufficiency Matrix 10-11am
May 27th-28th	Bringing it Home Conference: Delayed Helpdesk Response
June 3rd	HMIS Systems Updates Meeting 10-11am
June 17th	Monthly Training: Case Plans and Goals 10-11 am

Go to ncceh.org/events-trainings/ for all event details!



The background of the slide is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including single-story houses, multi-story apartment buildings, and industrial structures like factories with smokestacks. Some icons also include small trees or clouds.

Questions?

Let's Troubleshoot!

Contact NCCEH

hello@ncceh.org

919.755.4393

NCEndHomelessness 

@NCHomelessness 

nc_end_homelessness 

Contact NCCEH Data Center Help Desk

hmis@ncceh.org

919.410.6997



NCCEH