

Self-Sufficiency Matrix

May 2026

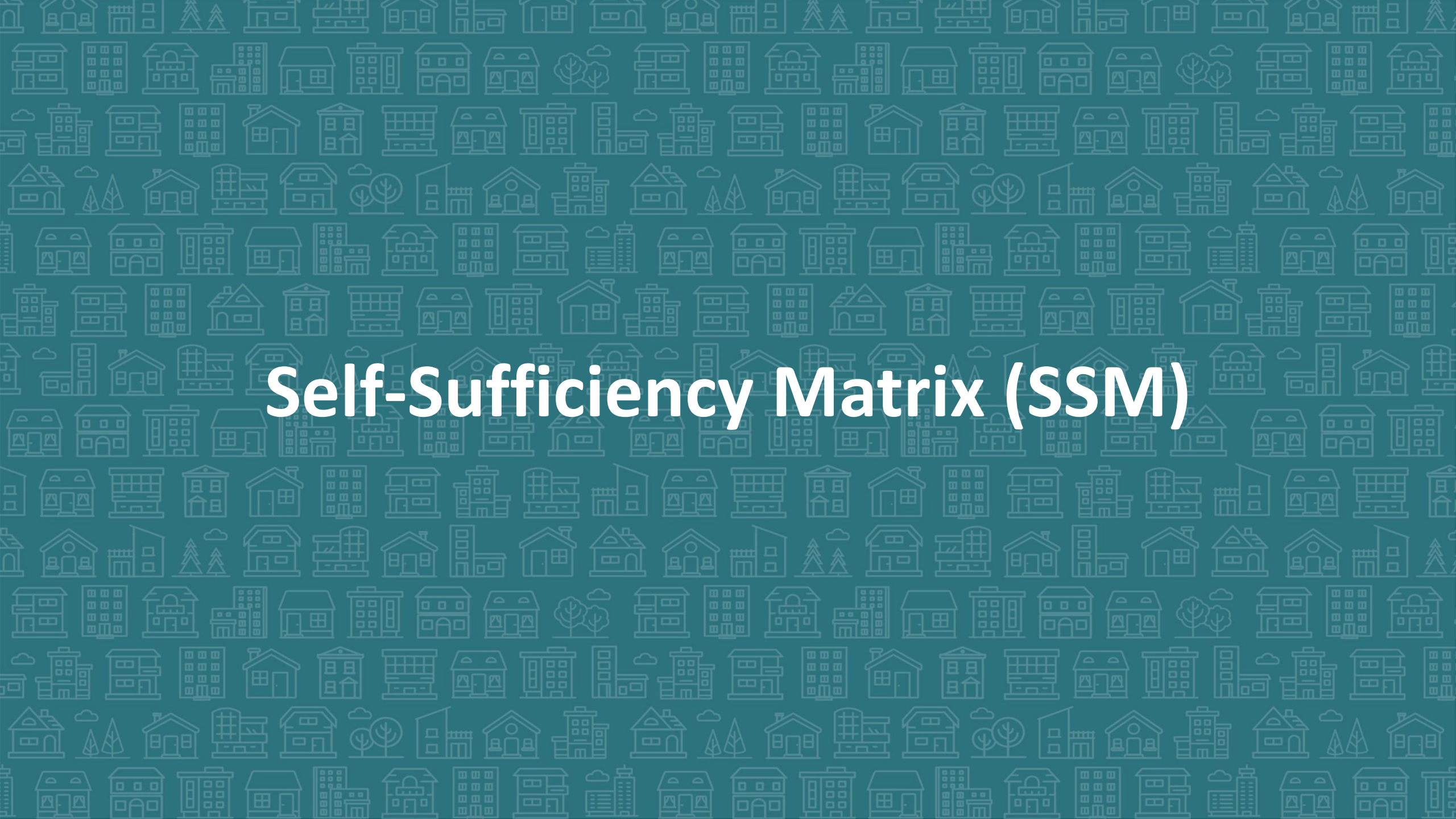


NC COALITION to end
HOMELESSNESS

Presentation Agenda

- ✓ Self-Sufficiency Matrix Overview
- ✓ Creating a New Measurement
- ✓ SSM Summary
- ✓ Reporting



The background of the image is a solid teal color with a repeating pattern of white line-art icons. These icons represent various types of buildings, including houses, multi-story apartment blocks, and industrial structures, as well as some trees. The pattern is dense and covers the entire background.

Self-Sufficiency Matrix (SSM)

Self-Sufficiency Matrix

Used to track a clients self-sufficiency with a goal of showing changes over time.

- Meant for Adults only
- Use up to 18 domains
- Clients' status on each domain is measured on a 5-point scale

Scale	Client is	General Definition
1	In Crisis	Immediate support for the person(s) is critical
2	Vulnerable	Support is needed to help move toward stability.
3	Safe	Making progress toward stability. Basic needs are met.
4	Building Capacity	Stable and immediate support is not needed
5	Empowered	Thriving and meets criteria of self-sufficiency

While not required by HUD, the SSM supports case management, outcome tracking, and program evaluation when used correctly.

Self-Sufficiency Matrix

Navigation Path: *Client Search > Measurements > Add New Point of Measurement*

*If you do not have Measurements as a tab and want to track this, please contact hmis@ncceh.org. All Durham and Orange CoC users should have access!

Client - (4) Solo, Han

(4) Solo, Han

Release of Information: Ends 08/20/2026

-Switch to Another Household Member-

Submit

Client Information

Service Transactions

Summary

Client Profile

Households

ROI

Entry / Exit

Case Managers

Case Plans

Measurements

Click the "Add New Measurement" button to start using the Measurements Module.

Add New Measurement

Exit

Self-Sufficiency Matrix

- Measurement Tool: Self-Sufficiency Matrix
- Point of Measurement: Initial
- Information Reported to: Community Services User
 - Select User based on their Agency

Measurement



Add New Measurement - (4) Solo, Han

Provider *	Heading Home - Rowan County - Rapid Re-Housing - ESG (7390)	Search	My Provider	Clear
Measurement Tool *	Self-Sufficiency Matrix ▾			
Point of Measurement	Initial			
Date *	04 / 26 / 2026   			
Information Reported To	☒ Community Services User ☐ Other			
Select User	Heading Home - Rowan County (7388)	Search	My Provider	Clear
	Helen Housing(7846) ▾			

Continue

Exit



NCCEH

Self-Sufficiency Matrix

- Domains are standard series
- Click the Magnifying Glass for description
 - If your agency wants to hide any domains, please let the Data Center know

Domains	
 Shelter/Housing	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Employment	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Income	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Food and Nutrition	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Child Care	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Children's Education	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Adult Education	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Health Care Coverage	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Life Skills	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Family Relations	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Mobility	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Community Involvement	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Parenting Skills	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Legal	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Mental Health	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Substance Abuse	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Safety	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A
 Disabilities	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ N/A

Self-Sufficiency Matrix

- Domains are standard series
- Click the Magnifying Glass for description

Shelter/Housing - Details



Score

- ☐ 1 - Homeless or threatened with eviction.
- ☐ 2 - In transitional, temporary, or substandard housing; and/or current rent/mortgage payment is unaffordable (over 30% of income).
- ☐ 3 - In stable housing that is safe but only marginally adequate.
- ☒ 4 - Household is in safe, adequate, subsidized housing.
- ☐ 5 - Household is in safe, adequate, unsubsidized housing.
- ☐

Comments



Employment - Details



Score

- ☐ 1 - No job.
- ☐ 2 - Temporary, part-time or seasonal; inadequate pay, no benefits.
- ☐ 3 - Employed full time; inadequate pay; few or no benefits.
- ☐ 4 - Employed full time with adequate pay and benefits.
- ☐ 5 - Maintains permanent employment with adequate income and benefits.
- ☐

Comments

Submit & Move to Next

Submit & Close



NCCEH

Self-Sufficiency Matrix

- Ratings are 1-5 or N/A
- The total scored divided by the total possible

☐ Safety	☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5 ☐ N/A
☐ Disabilities	☐ 1 ☐ 2 ☒ 3 ☐ 4 ☐ 5 ☐ N/A
Total	44/75
Average	2.93

Save & Exit Exit

Self-Sufficiency Matrix

- Once the Initial Point of Measurement is added, a new Point can be added to the same instance

▼ Self-Sufficiency Matrix - (7390) Heading Home - Rowan County - Rapid Re-Housing - ESG

(04/19/2026 - 05/10/2026) 🔒

	Point of Measurement	Total	Average	Date
	Initial	45/75	3.00	04/19/2026

Add New Point of Measurement

Show Summary

Showing 1-3 of 3

Self Sufficiency Matrix

- Once the Initial Point of Measurement is added, a new Point can be added to the same instance
 - Interim
 - Final
 - Follow-up

Measurement

Edit Point of Measurement - (4) Solo, Han

Provider	Heading Home - Rowan County - Rapid Re-Housing - ESG (7390)		
Measurement Tool	Self-Sufficiency Matrix		
Point of Measurement *	Interim ▾		
Date *	-Select- 026		
Information Reported To	Services User ☐ Other		
Select User	Rowan County (7388) Helen Housing (7846) ▾		

Search

My Provider

Clear



NCCEH

Self Sufficiency Matrix

- Build a history of measures over time

▼ Self-Sufficiency Matrix - (7390) Heading Home - Rowan County - Rapid Re-Housing - ESG

(04/19/2026 - 05/10/2026)

	Point of Measurement	Total	Average	Date
	Final	65/85	3.82	05/10/2026
	Interim	59/85	3.47	05/01/2026
	Initial	45/75	3.00	04/19/2026

Add New Point of Measurement

Show Summary

Showing 1-3 of 3



Reporting

Self Sufficiency Matrix – Client Reporting

Navigation Path: *Business Objects > Folders > Public Folders > hmisncceh_live_folder > ART Gallery Reports and Resources > ART Gallery Reports*

- 0405 – SSOM Client Achievement
- 0407 – SSOM Client Progress

Public Folders / hmisncceh_live_folder / ART Gallery Reports and Resources / ART Gallery Reports /      

☐	Title	Fi	Type	Description	Last Updated	
☐	 0401 - Client Program History - v11.0...		Web Intelligence	This report is designed to allow the ...	May 16, 2022 3:07 AM	...
☐	 0404 - Client Case Plans - v2		Web Intelligence	This report is designed to allow user...	Oct 20, 2025 7:00 AM	...
☐	 0405 - SSOM Client Achievement Re...		Web Intelligence	This report compares the initial and ...	May 19, 2026 12:56 PM	...
☐	 0407 - SSOM Client Progress Report - ...		Web Intelligence	This report compares the initial (first...	Oct 20, 2025 7:00 AM	...
☐	 0408 - Client Living Situation History - ...		Web Intelligence	This report is designed to allow the ...	May 16, 2022 3:07 AM	...

Self Sufficiency Matrix – Client Reporting

0405 – SSOM Client Achievement:

- Compares initial and final Self Sufficiency Outcome rating of each client. Both tabs display results graphically and in table format.
- Tab A – Results
 - Compares each initial and final domain recorded and calculates as gains or losses with an average score.
- Tab B Program – Results
 - Compares program averages by domain and overall average

0407 – SSOM Client Progress:

- Compares the first and most recent SSOM outcome ranging for each client
- Tab A – Results
 - Compares each initial and final domain recorded and calculates as gains or losses with an average score.
- Tab B – Detail
 - History of client SSOM assessment in raw scores.

Self Sufficiency Matrix – Population Reporting

Navigation Path: *Business Objects > Folders > Public Folders > hmisncceh_live_folder > ART Gallery Reports and Resources > ART Gallery Reports*

- 0508 – SSOM Domains at Population Entry
- 0509 – SSOM Domains at Population Exit



Public Folders / hmisncceh_live_folder / ART Gallery Reports and Resources / ART Gallery Reports /



☐	Title	File	Type	Description	Last Updated	
☐	 0508 - SSOM Domains at Population ...		Web Intelligence	This report shows how the self-suffi...	Oct 20, 2025 7:00 AM	...
☐	 0509 - SSOM Domains at Population ...		Web Intelligence	This report shows how the self-suffi...	Oct 20, 2025 7:00 AM	...
☐	 0552 - Goal Outcomes - v4 (Mapped I...		Web Intelligence	Are the clients in your program achi...	Oct 20, 2025 7:00 AM	...

Self Sufficiency Matrix – Population Reporting

These reports SSOM outcome matrix scores distributed across the entire population of clients by program. Can lend insight into the population a program is serving and which domains that population is more self-sufficient in.

Both reports have the same tabs:

- Tab A - Distribution Entry Score
 - Includes how many scores were selected (1-5) by each domain.
- Tab B – Client Domain Data
 - Break down on how clients scored in each domain, as well as identifying null values
- Tab C - Definitions

Reporting

Business Objects:

- 0405 – SSOM Client Achievement
- 0407 – SSOM Client Progress
- 0508 – SSOM Domains at Population Entry
- 0509 – SSOM Domains at Population Exit

ZenGuide:

- [Self-Sufficiency Matrix](#)

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Questions?